



## INSTALLATION INSTRUCTIONS FOR SYMCOM'S MOTORSAVER®

### MODEL 460-575-14

(2 Isolated Contacts, NO and NC)

#### **DANGER!**



HAZARDOUS VOLTAGES MAY BE PRESENT DURING INSTALLATION.

Electrical shock can cause death or serious injury.

Installation should be done by qualified personnel following all national, state and local electrical codes.



**BE SURE POWER IS DISCONNECTED PRIOR TO INSTALLATION!  
FOLLOW NATIONAL, STATE AND LOCAL CODES.  
READ THESE INSTRUCTIONS ENTIRELY BEFORE INSTALLATION.**

#### **! WARNING !**

UNEXPECTED OUTPUT ACTUATION CAN OCCUR.

Use hard-wired safety interlocks where personnel and/or equipment hazards exist.

Failure to follow this instruction can result in death, injury or equipment damage.

The MotorSaver® Model 460-575-14 voltage monitor is designed to protect 3-phase, 475-600VAC, 50/60Hz motors—regardless of size. It protects against damage caused by single-phasing, low voltage, high voltage, phase reversal, and voltage unbalance. The isolated output contacts allow separate power sources to be used for control circuits.

## **CONNECTIONS**

1. Mount the MotorSaver® in a convenient location in or near the motor control panel. If the location is wet or dusty, it should be mounted in a NEMA 4 or 12 enclosure. The MotorSaver® can be mounted to a back panel using two #6 or #8 x 5/8 screws or will snap onto DIN rail.
2. Connect L1, L2 and L3 on the MotorSaver's terminal strip to the LINE SIDE of the motor starter (see Figure 1).
3. Connect the output relay to the circuitry to be controlled. For motor control, connect the normally open contact in series with the magnetic coil of the motor starter as shown in Figure 1. For alarm operation, connect the normally closed contact in series with the control circuit as in Figure 2.

II-460-575-14-B



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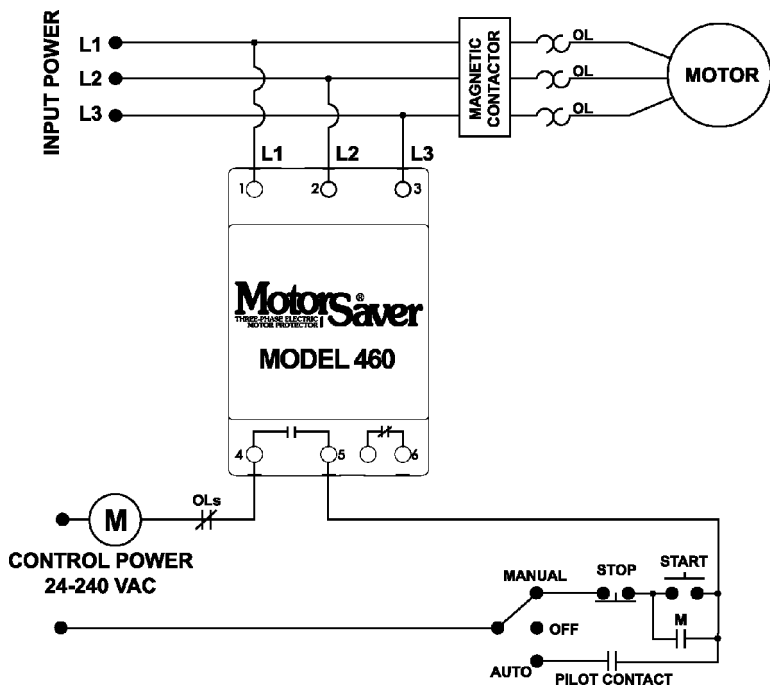


Figure 1. Control Wiring Diagram

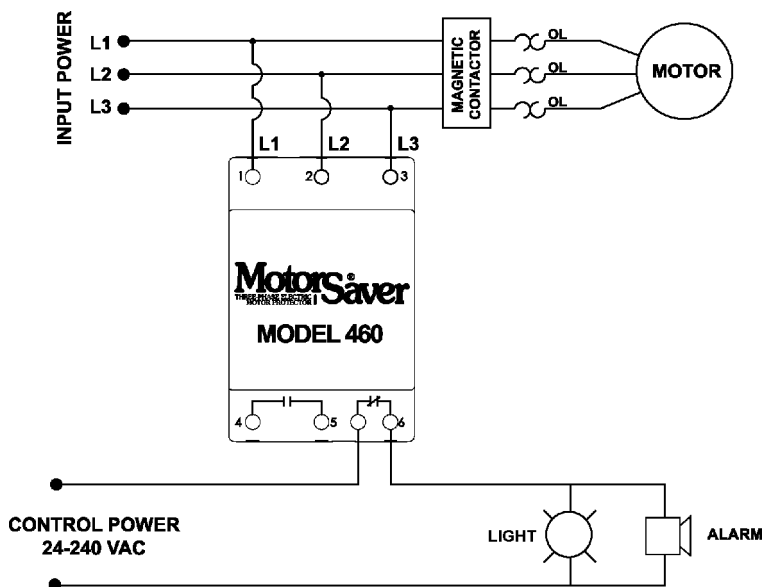
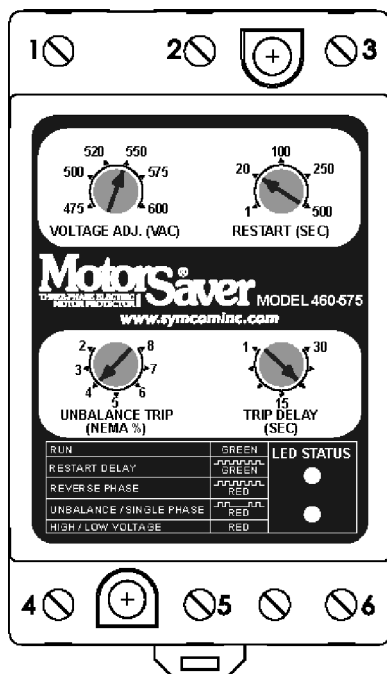


Figure 2. Alarm Wiring Diagram

## SETTINGS

- Line voltage adjustment:** Rotate the VOLTAGE ADJ. (VAC) to the nominal 3-phase line voltage feeding the motor to be protected.
- Restart delay adjustment:** Rotate the RESTART (SEC) adjustment to the desired position. The restart delay is the time between the MotorSaver® seeing acceptable voltage and the MotorSaver® closing its output contacts. For compressor applications, the restart delay should be set for the approximate time it takes for head pressure to bleed off of the compressor. For other applications, the restart delay is typically set between 2 and 10 seconds.
- Trip delay adjustment:** Rotate the TRIP DELAY (SEC) adjustment to the desired setting. This adjustment does not affect the trip delay on phasing faults. Typically, the trip delay adjustment is set between 1 and 5 seconds. In areas where voltage fluctuations are frequent, the trip delay adjustment may be set to more than 10 seconds.
- Voltage unbalance adjustment:** Rotate the UNBALANCE TRIP (NEMA%) adjustment to the desired unbalance trip level. The NEMA MG1 standard does not recommend operating a motor above 1% voltage unbalance without derating the motor. The NEMA MG1 standard also recommends against operating a motor above a 5% voltage unbalance under any circumstances. SymCom recommends consulting the motor manufacturer for specific tolerances.



$$\text{Percent Unbalance} = \frac{\text{Maximum deviation from the average}}{\text{Average}} \times 100\%$$

Example: The measured line-to-line voltages are 203, 210, and 212.

$$\text{Average} = \frac{203 + 210 + 212}{3} = 208.3$$

The maximum deviation from the average is the largest difference between the average voltage (208.3) and any one voltage reading.

$$208.3 - 203 = 5.3 \quad 210 - 208.3 = 1.7 \quad 212 - 208.3 =$$




3.7

The maximum deviation from the average is 5.3.





$$\frac{5.3}{208.3} \times 100 = 2.5\% \text{ unbalance}$$

**POWER-UP**

Turn on the 3-phase power to the motor. The MotorSaver’s green RUN light will blink during the restart delay. After the restart delay, the MotorSaver® will energize its output contacts and the green light will illuminate. If the contacts do not energize and the RUN light does not illuminate, see the TROUBLESHOOTING section.

DIAGNOSTIC INDICATOR LIGHTS	
RUN	GREEN
RESTART DELAY	 GREEN
REVERSE PHASE	 RED
UNBALANCE / SINGLE PHASE	 RED
HIGH / LOW VOLTAGE	RED

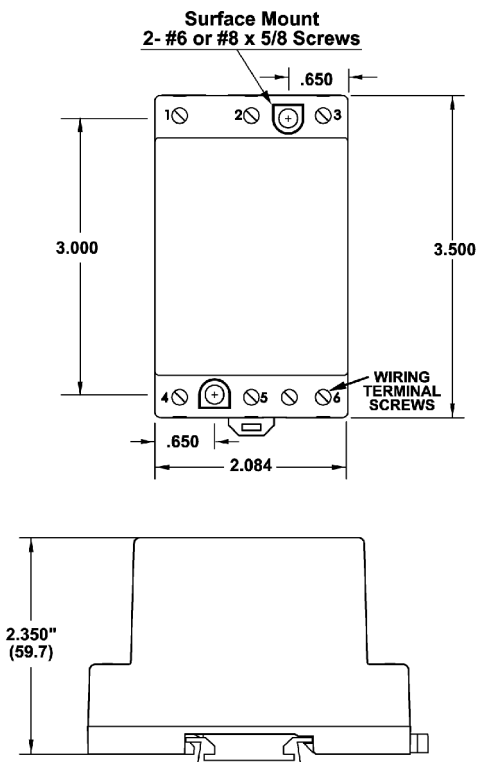
## TROUBLESHOOTING

SYMPTOM	LIGHT PATTERN	SOLUTION
No lights are on - the unit seems completely dead	N/A	Measure the three line-to-line voltages. If any of the voltages are below 150VAC, the MotorSaver <sup>®</sup> does not have enough power to operate its internal electronics. If the voltages are correct, call SymCom at (800) 843-8848 or (605) 348-5580.
Red light is blinking (on initial power-up)	 RED	Turn off the 3-phase power. Swap any two leads powering the MotorSaver <sup>®</sup> (L1, L2, or L3). There is a 50-50 chance of connecting L1, L2 and L3 correctly the first time. Reapply 3-phase power.
Red light is blinking (after the motor has previously been running)	 RED	The incoming lines have been reverse-phased. The MotorSaver <sup>®</sup> is preventing the motor from running backwards. Correct the phase sequence.
Red light is blinking in this pattern	 RED	The voltage is unbalanced or single-phased. Measure the incoming line voltages and calculate the % unbalance. If the voltage unbalance does not exceed the % unbalance reset value, call SymCom at (800) 843-8848 or (605) 348-5580.
Red light is on steady	RED	The voltage is out of tolerance. Measure the three line-to-line voltages. Calculate the average of the three voltages. If the average is 7% above or below the nominal voltage as selected by the LINE VOLTAGE ADJUST, the MotorSaver <sup>®</sup> is functioning properly. If the voltage is within $\pm 7\%$ of the selected line voltage, call SymCom at (800) 843-8848 or (605) 348-5580.
Green light blinks and motor is not running	 GREEN	The MotorSaver <sup>®</sup> is timing through the restart delay.
Green light is on steady, but motor does not start	GREEN	The MotorSaver <sup>®</sup> is in run mode. Ensure other control devices are allowing the motor to start. Check control circuit for loose wires or malfunctioning switches.

<b>MOTORSAVER® 460-575-14 SPECIFICATIONS</b>	
<b>3-Phase Line Voltage</b>	475-600VAC
<b>Frequency</b>	50*/60Hz
<b>Low Voltage (% of setpoint)</b>	
Trip	90% $\pm$ 1%
Reset	93% $\pm$ 1%
<b>High Voltage (% of setpoint)</b>	
Trip	110% $\pm$ 1%
Reset	107% $\pm$ 1%
<b>Voltage Unbalance (NEMA)</b>	
Trip	2-8% adjustable
Reset	Trip setting minus 1% (5-8%)
	Trip setting minus 0.5% (2-4%)
<b>Trip Delay Time</b>	
Low, High and Voltage Unbalance	1-30 seconds adjustable
Single-Phasing Faults (>25% UB)	1 second fixed
<b>Restart Delay Time</b>	
After a fault or power loss	1-500 seconds adjustable
<b>Output Contact Rating – DPST</b>	
Pilot Duty	480VA @ 240VAC
General Purpose	8A @ 240VAC
<b>Power Consumption</b>	6 Watts (max.)
<b>Weight</b>	14 oz.
<b>Enclosure</b>	Polycarbonate
<b>Terminal</b>	
Torque	6 in.-lbs.
Wire AWG	12-20 AWG
<b>Safety Marks</b>	
UL	UL508 (File #E68520)
CE	IEC 60947-6-2
<b>Standards Passed</b>	
Electrostatic Discharge (ESD)	IEC 100-4-2, Level 3, 6kV contact, 8kV air
Radio Frequency Immunity, Radiated	159 MHz, 10V/m
Fast Transient Burst	IEC 1000-4-4, Level 3, 3.5kV input power and controls
<b>Surge</b>	
IEC	IEC 1000-4-5, Level 3, 4kV line-to-line; Level 4, 4kV line-to-ground
ANSI/IEEE	C62.41 Surge and Ring Wave Compliance to a level of 6kV line-to-line
Hi-Potential Test	Meets UL508 (2 x rated V +1000V for 1 minute)
<b>Environmental</b>	
Temperature Range	Ambient Operating: -20° to 70°C (-4° to 158°F)
Class of Protection	IP20, NEMA 1 (Finger Safe)
Relative Humidity	10-95%, non-condensing per IEC 68-2-3

\*NOTE: 50Hz will increase all delay timers by 20%

## DIMENSIONS



SymCom, Inc. warrants its microcontroller-based products against defects in material or workmanship for a period of five (5) years from the date of manufacture. All other products manufactured by SymCom shall be warranted against defects in material or workmanship for a period of two (2) years from the date of manufacture. For complete information on warranty, liability, terms, and conditions, please refer to the SymCom Terms and Conditions of Sale document.

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